



| Person Specification |                   |              |                                 |
|----------------------|-------------------|--------------|---------------------------------|
| <b>Post title</b>    | Senior IT Officer | <b>Grade</b> | J / £36,124 - £37,938 per annum |

To be successful in this role you will need to demonstrate how you meet the criteria below at application & interview stage.

| Shortlisting Number                  | Criteria   | Method of assessment |
|--------------------------------------|--|----------------------|
| <b>Skills, knowledge, experience</b> |  |                      |
| S1                                   | Ability to embrace the values of KMBC  | I                    |
| S2                                   | Experience of working as part of a team in the successful delivery of IT infrastructure projects.  | CV/A, I              |
| S3                                   | <p>Evidence of understanding and experience of working with technologies within the required area for the post:</p> <p>Applications Development: e.g. Visual Studio or Eclipse, source control e.g. Team Foundation Server, rapid application development e.g. Mendix Modeller, business intelligence e.g. Qlik or Power BI and relational database platforms e.g. Oracle, SQL Server</p> <p>Applications Support: Administration and support of third party corporate and or line of business application systems - examples include: Oracle Financials, iWorld, SharePoint, Aspect ACD, Pitney Bowes Map Info GIS, Anite EDM, IDOX Regulatory System, Northgate Arinso HR &amp; Payroll, Anite Swift/AIS, Liquid Logic ICS, Capita EMS</p> <p>IT Infrastructure: server build &amp; management, virtual server technology, storage area network technology and management tools, IT infrastructure management tools, MS Exchange application and infrastructure administration, MS SharePoint Portal infrastructure administration, voice communications, TCP/IP networking.</p> <p>IT Security: Configuration of email and internet gateways, Firewalls and ISA rules configuration</p> | CV/A, I              |

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|  |   |         |
|--|---|---------|
|  | and fault finding, Internet publishing of web applications, Anti-Virus solutions, Active Directory, Microsoft SCCM, patch deployment, vulnerability scanning, vulnerability remediation, PC build and management, Monitoring solutions, PC operating systems, TCP/IP, DNS, MDM configuration. |         |
| S4   | Ability to think creatively using researched information to inform future IT service delivery   | CV/A, I |
| S5   | Ability to assist in the analysis of problems, make quick decisions to restore service.   | CV/A, I |
| S7   | Able to manage own time.  | CV/A, I |
| S8   | Ability to prioritise and work to tight timescales.   | CV/A, I |
| <b>Personal attributes and circumstances</b> |   |         |
| P1   | You must adhere to the “Knowsley Better Together” staff qualities; Integrity, Accountability, Communication and Respect   | I       |
| <b>Communication</b>                         |   |         |
| C1   | Ability to work and communicate with customers and colleagues to resolve operational issues.  | CV/A, I |
| <b>Qualifications</b>                        |   |         |
| Q1   | Evidence of continuous professional development   | CV/A, C |
| Q2   | Sound education background or work experience in this field   | CV/A, C |

**CV/SS** = Curriculum Vitae/Supporting Statement **A** = Application Form **C** = Certificate **E** = Exercise **I** = Interview  
**P** = Presentation **AC** = Assessment Centre **T** = Test

We have a positive attitude to the employment of disabled people and guarantee an interview to those who meet **all** the necessary criteria of the person specification.

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